



कयर बोर्ड  
**COIR BOARD**

(सूक्ष्म, लघु और मध्यम उद्यम मंत्रालय, भारत सरकार  
Ministry of MSME, Govt. of India)

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F-12016/1/2022-ADM(PERSONNEL)

06.02.2025

**ORDER**

**Sub: Nomination of Grievance Redressal Officer-reg**

In accordance with the directions given at the review meeting taken by the Hon'ble MoS, (MSME) on the pending public grievances and appeals reported on the CPGRAMS and Champions portal and the note issued by JS, ARI, MoMSME in this regard, Smt. Betsylal, Section Officer is hereby nominated as the Grievance Redressal Officer (GRO) to handle and address public grievances and appeals reported through the CPGRAMS and Champions portal.

The Grievance Redressal Officer may review and address all pending grievances and appeals reported on the CPGRAMS and Champions portal, ensuring that each case is resolved in a timely and efficient manner.

This issues with the approval of Secretary, Coir Board.

  
**Development Officer (Adm.)**

To

1. Smt. Betsylal M S, Section Officer, Head Office, Kochi

Copy to:

1. O/o Hon'ble Chairman, Coir Board
2. O/o Secretary, Coir Board
3. O/o.Director (RDTE), CCRI, Kalavoor
4. Director (M) i/c. Coir Board, Kochi
5. Senior Accounts Officer, Coir Board, Kochi
6. Joint Director (Tech), CICT, Bangalore
7. Joint Director (Plg.), Coir Board, Kochi
8. All Zonal Directors
9. All the Branch Officers of Coir Board
10. All Sections at Head Office, Coir Board, Kochi
11. All Sub Offices & Coir Board Showrooms
12. Personal File
13. Stock File
14. ERS Section: For necessary action to upload the Order in the E-Office Notice Board & Coir Board Website.